

GUIDE

Quest Data Intelligence

Licensing Guide 16.0



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Contact Quest

Understanding your Support

Review [support maintenance programs and offerings](#).

Registering for Support

Access the [Quest support](#) site and click Sign in to register for product support.

Accessing Technical Support

For your convenience, Quest provides easy access to "One Stop" support for [Quest Data Intelligence \(Quest DI\)](#), and includes the following:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- Quest Support policies and guidelines
- Other helpful resources appropriate for your product

For information about other Quest products, visit [Quest Products Overview](#).

Provide Feedback

If you have comments or questions, or feedback about Quest product documentation, you can send a message to the [documentation team](#).

News and Events

Visit [News and Events](#) to get up-to-date news, announcements, and events. View video demos and read up on customer success stories and articles by industry experts.

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Licensing

Quest uses named user-based software licensing service to cater its licenses for Quest Data Intelligence (Quest DI), Quest DI Cloud, and its components. Multiple mechanisms and types of licenses are available, from which you can choose the one that suits your business needs.

To understand the types of licenses and available mechanisms, and obtaining a suitable one, refer to the following topics:

1. [Understand Licensing](#)
2. [Obtain and Activate a License](#)
3. [View or renew License](#)
4. [FAQs](#)

Understand Licensing

Quest Data Intelligence (Quest DI) and Quest DI Cloud licensing model is based on named user - a single, exclusive license for a single named user. For example, using a named user license, you can create only one Quest DI user account. That is, one named user-based license corresponds to one unique user.

Quest offers the following license types for Quest DI.

- Evaluation (15-30 days)
- Annual Subscription (365 days)
- Partner Not for Resale (NFR) (365 days)
- Custom (custom number of days and components as required for the project)

Evaluation (15-30 days)

This license type is generally used for Proof of Concept (POCs) or any trial usages. You can select additional components along with the number of named users as required.

Annual Subscription (365 days)

This license type is for a duration of one year and needs to be renewed after this duration. In this license type, you can select additional components along with the number of named users as required.

Partner NFR (365 days)

This license type is provided to all the Quest DI partners, subjected to NFR legal documentation. Its duration is for one year.

Custom (custom number of days and components as required for the project)

This license type allows to add more components as required. Additional components include Codeset Manager, Business Glossary, and Business User Portal. It also allows to select custom number of evaluation days and named users as required.

Obtain and Activate a License

To obtain a license contact [Support](#) or use the [web licensing form](#), or contact your license administrator. Provide the required information to submit a license request. Once the request is verified, you will receive a license key. Ensure that you keep a note of the license key. To use Quest Data Intelligence (Quest DI) and Quest DI Cloud using this license key, you first need to activate the license key.



Ensure that Quest DI is deployed and the server is up and running.

When you first open Quest DI, the Quest Data Intelligence log in page appears.

Quest

Quest Data Intelligence

User Name *

Password *

☒ I accept & agree to the terms of the [Software Transaction Agreement](#)

Sign In

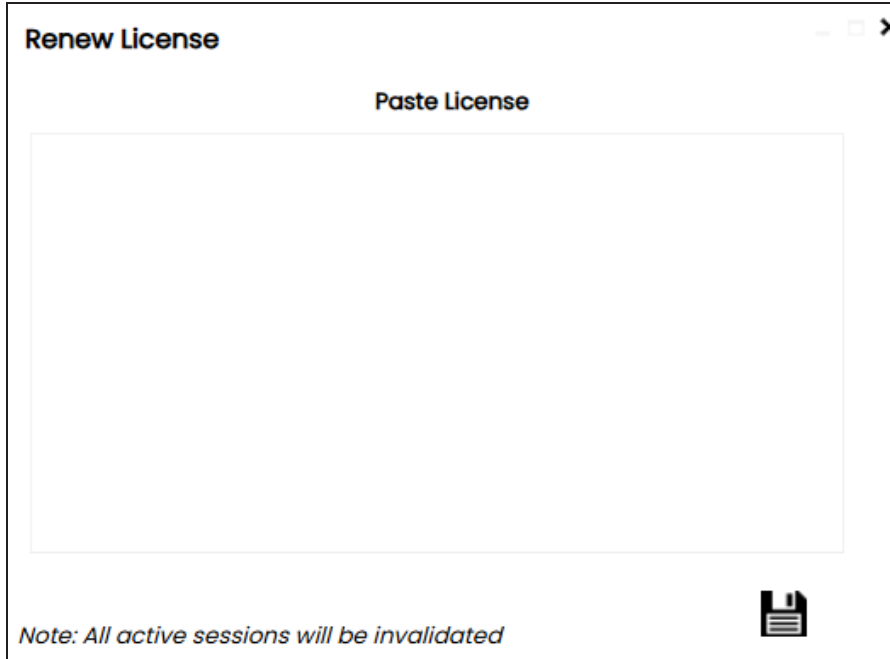
[Can't access your account?](#) [Activate Software](#)

Obtain and Activate a License

To activate a license, follow these steps:

1. On the Quest DI log in page, click **Activate Software**.


The Renew License page appears.



Renew License

Paste License


Note: All active sessions will be invalidated

2. In the space provided, copy and paste the license key that you received from Quest Support or your license administrator.
3. Click .

On successful activation of the license, you can see the name of the named user that

Obtain and Activate a License

is licensed to.



Quest Data Intelligence

User Name *

Password *

☒ I accept & agree to the terms of the Software Transaction Agreement

Sign In

[Can't access your account?](#)

Licensed To: QUEST SOFTWARE INTERNAL USE ONLY

View or Renew License

A license to Quest Data Intelligence (Quest DI) and Quest DI Cloud is for limited duration. You can renew your license before it expires. It is also possible to configure the reminder time frames for the license renewal.

Renewing License

To renew your license, follow these steps:

1. Go to **Application Menu > Settings > License**.

The License Settings page appears. It provides space to enter license for renewals. It also displays information about your current license, such as selected components, number of named users, allowed number of concurrent users and so on.

View or Renew License

The screenshot shows the 'License Key' page in the Quest Data Intelligence interface. The page has a dark blue header with the Quest Data Intelligence logo and 'License Key' text. Below the header, there is a 'License' section with a table of license details. The table has two columns: 'Title' and 'Value'. The first row shows 'Company Name: QUEST SOFTWARE INTERNAL USE O'. The second row shows 'Allowed Projects: Unlimited'. The third row shows 'Allowed Subjects Per Project: Unlimited'. The fourth row shows 'Codeset Manager: Enabled'. The fifth row shows 'Release Manager: Enabled'. The sixth row shows 'Reference Data Manager: Enabled'. The seventh row shows 'Code Automation Templates: Enabled'. The eighth row shows 'Test Manager: Enabled'. The ninth row shows 'Requirements Manager: Enabled'. The tenth row shows 'Reporting Manager: Enabled'. To the right of the table, there is a 'Paste License' button with a green arrow icon. At the bottom right, there is an 'Activate License' button.

Title	Value
Company Name:	QUEST SOFTWARE INTERNAL USE O
Allowed Projects:	Unlimited
Allowed Subjects Per Project:	Unlimited
Codeset Manager:	Enabled
Release Manager:	Enabled
Reference Data Manager:	Enabled
Code Automation Templates:	Enabled
Test Manager:	Enabled
Requirements Manager:	Enabled
Reporting Manager:	Enabled

2. Paste the license URL in the space provided and click **Activate License**.

The license is renewed.

Configuring License Renewal Reminders

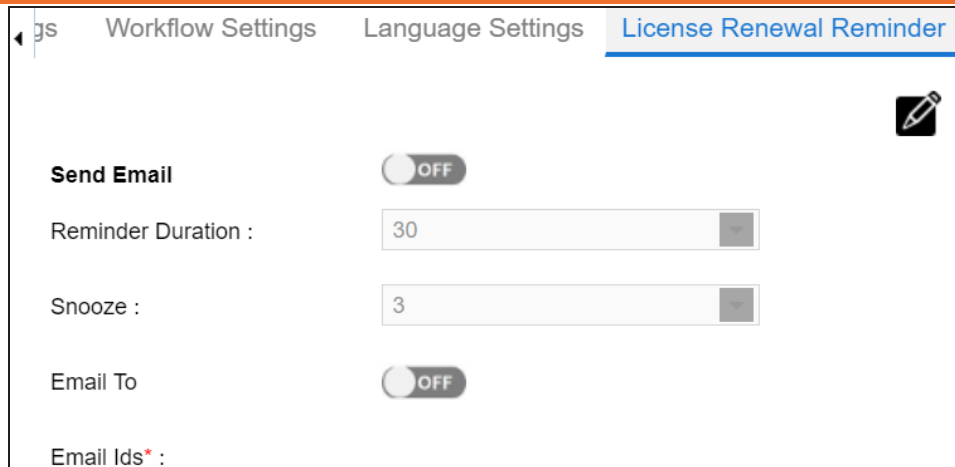
You can send license renewal reminders to a list of recipients from the administrator's email ID. You can also set reminder time frame and snooze time in days.

To configure license renewal reminders, follow these steps:


1. Go to **Application Menu > Settings > Miscellaneous > License Renewal Reminder**.

The following page appears.

View or Renew License



The screenshot shows a settings panel with a tabbed interface. The tabs are 'js', 'Workflow Settings', 'Language Settings', and 'License Renewal Reminder'. The 'License Renewal Reminder' tab is selected and highlighted in blue. Inside this tab, there is a pencil icon in the top right corner. The settings include: 'Send Email' with a toggle switch set to 'OFF'; 'Reminder Duration' with a numeric input field set to '30'; 'Snooze' with a numeric input field set to '3'; 'Email To' with a toggle switch set to 'OFF'; and 'Email Ids*' with an empty text input field.

2. Click .
3. Use the following options to set reminders:

Send Email

Switch **Send Email** to **ON** to enable reminder emails.

Reminder Duration

You can select the reminder duration in days. For example, if you select 30, the reminder emails are sent thirty days prior to the license expiry date.

Snooze

You can select the snooze time in days. For example, if you select 3, the reminder emails are sent daily, starting three days prior to license expiry date.

Email To

Switch **Email To** to **ON** to enable Email Ids box.

Email Ids

Enter the email IDs of users, who should receive the reminder emails.

4. Click .

License renewal reminders are configured.

FAQs

The following FAQs answer your general queries related to Quest Data Intelligence (Quest DI) and Quest DI Cloud license.

1. How can I get the license key for Quest DI?

To obtain a license, contact [Support](#) or use the [web licensing form](#), or contact your license administrator. Provide the required information to submit a license request. Once your request is verified, you will receive a license key.

2. If I sign a three year contract, is this license key valid for three years?

No, the license key provided to you is valid only for a year. A new license key will be provided to you every year.

3. Does Quest DI provide concurrent-based software licensing?

No, currently Quest DI does not support concurrent-based software licensing. It supports named user-based software licensing.

4. Does Quest DI provide necessary reminders ahead of the license expiry?

Yes, you can set reminder time frames and send reminder emails to responsible administrators within your organization. For more information on configuring license renewal reminders, refer to the [Configuring License Renewal Reminders](#) topic.

5. What needs to be done if there is an issue with the license under a year?

You can reach out to your Quest counterpart or contact [Support](#) or use the [web licensing form](#).

6. How can I extend my license?

To extend your license, contact your Quest counterpart or contact [Support](#) or use the [web licensing form](#).

7. How to apply my license key?

Please refer to the [Obtain and Activate a License](#) topic.